

To: All GHS Medical Staff, GHS Allied Health Staff and GHS House Staff

From: Eugene Langan, MD

Chairman, Department of Surgery

Donald Wiper, MD

Chairman, Department of OB/GYN

C. Wendell James, MD

Medical Director, Perioperative Services Chairman, Department of Anesthesiology

Date: January 29, 2016

Subject: Postoperative Notes

During the Joint Commission survey in June, GMH was cited for having blanks in required fields on the postoperative progress notes. All fields need to be completed including Estimated Blood Loss and Specimens. The field must be marked none if appropriate, but not left blank.

The findings resulted in an action plan and a "measure of success." This means GMH was required to monitor our compliance for four months and report our results to The Joint Commission. To be considered successful, we must attain at least 90% compliance. The audits conducted in September, October, November and December have shown 60% compliance. We have found blanks in all of the headings, including "Findings," "Procedure," "Post-op Diagnosis," and "Estimated Blood Loss."

During the monitoring period, GMH has not met the minimum requirement of 90% compliance. The Joint Commission has agreed to extend monitoring through April 2016. If compliance still is not within an acceptable range, GMH risks having a return survey from The Joint Commission and/or losing our accredited status and CMS reimbursements.

A memo was sent out to all staff asking for assistance with this action plan. All that is required is for physicians to fill in **ALL** the fields on the Postoperative Form. However as evidenced by the audits, there continues to be noncompliance.

Therefore to ensure compliance the following action plan will be put in place immediately: No patients will be allowed to leave the PACU area until all the fields are filled out on the post operation progress note.

If you have questions or concerns, please contact the Medical Director for your facility or the office of Dr. Wendell James at 455-7171.