



## **Results from the 2019 Annual Team Member Engagement Survey are in**

Thank you for taking the time to make your voice heard during the Annual Team Member Engagement Survey! 78% of our team members completed the survey. Here's a summary of what you had to say:

- Team members understand our purpose and feel a strong connection to it.
- Relative to other high-performing health care systems, team members feel a strong sense of collaboration, that safety is a priority and that managers support inclusion and diversity.
- Team members are proud to work at Prisma Health and get a strong sense of accomplishment from their work.
- Many team members feel their departments do not have the resources necessary to do a good job.
- Team members want to better understand and be involved in helping guide Prisma Health's overall strategy and future plans.

Prisma Health's senior leaders are reviewing the organization's results to create an organization-level action plan. Updates will be shared throughout the year as plans are developed and put into action. Priorities include:

- Making continuous improvements at all levels based on team member feedback.
- Providing team members with clarity surrounding Prisma Health's overall strategy, organizational changes and future plans.
- Helping foster a sense of belonging among team members.

Individual leaders are reviewing their department's results. Once leaders have reviewed, they will meet with their team members to discuss the results and begin action planning.