



Prisma Health Home Health–Upstate earns ‘Superior Performer’ award for patient satisfaction

Prisma Health Home Health–Upstate has been recognized by Strategic Healthcare Programs (SHP) as a “Superior Performer” for achieving an overall patient satisfaction score that ranked in the top 20% of all eligible SHP clients for the 2018 calendar year.

The annual SHPBest™ award program was created to acknowledge home health agencies that consistently provide high quality service to their patients. Award recipients were determined by reviewing and ranking the overall satisfaction score for more than 2,500 home health providers.

“One of the most important measures of success for our Post-Acute service areas is patient satisfaction,” said Angela Orsky, Vice-President of Post-Acute Services at Prisma Health. “In addition to the SHP Award, our Upstate home health agency recently earned five stars by CMS for their overall patient satisfaction. I am extremely proud of our home health team’s efforts to engage with their patients to improve quality, safety, and communication that ranks them as top home health performers in patient satisfaction across the United States.”

Prisma Health Home Health–Upstate offers compassionate, reliable care to patients in Anderson, Greenville, Oconee and Pickens counties.

Click [here](#) to learn more about the SHPBest awards program, including methodology and award recipient lists.