

Prisma Health

Pillar Performance Scorecard FY 2019

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	64%'tile	50%'tile
Retention Rate - Voluntary Engagement	86.5%	85.1%	86.5%
Service*			
Inpatient Service - Top Box %	77.1%	72.2%	77.1%
Emergency Service - Top Box %	68.7%	58.9%	68.7%
Physician Practices Service - Top Box %	89.4%	89.2%	89.4%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	55	101	55
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	246	193	246
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	89	85	89
CMS STAR Ratings • ≥ 3 STARS for 11 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	72.7%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	1,236	500
Finance			
Operating Margin (%)	2.1%	-0.3%	2.1%
Synergies Achievement	\$66.6M	\$140,938,714	\$66,600,000
Learning			
Agency Spend Savings: 20% Reduction	\$12,871,887	\$19,026,017	\$12,871,887
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	27.7%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.

Prisma Health–Midlands

Pillar Performance Scorecard FY 2019

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	64%'tile	50%'tile
Retention Rate - Voluntary Engagement	86.5%	83.5%	86.5%
Service*			
Inpatient Service - Top Box %	74.0%	67.9%	74.0%
Emergency Service - Top Box %	67.2%	54.1%	67.2%
Physician Practices Service - Top Box %	86.4%	85.3%	86.4%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	23	55	23
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	131	89	131
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	44	49	44
CMS STAR Ratings • ≥ 3 STARS for 4 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	50.0%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	1,236	500
Finance			
Operating Margin (%)	1.9%	-5.4%	1.9%
Synergies Achievement	\$33.3M	\$74,073,142	\$33,300,000
Learning			
Agency Spend Savings: 20% Reduction	\$5,870,975	\$8,250,782	\$5,870,975
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	29.0%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.

Prisma Health–Upstate

Pillar Performance Scorecard FY 2019

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	65%'tile	50%'tile
Retention Rate - Voluntary Engagement	86.5%	86.4%	86.5%
Service*			
Inpatient Service - Top Box %	78.8%	75.1%	78.8%
Emergency Service - Top Box %	69.6%	61.2%	69.6%
Physician Practices Service- Top Box %	90.0%	90.1%	90.0%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	32	46	32
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	115	104	115
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	45	36	45
CMS STAR Ratings • ≥ 3 STARS for 7 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	85.7%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	1,236	500
Finance			
Operating Margin (%)	2.2%	2.7%	2.2%
Synergies Achievement	\$33,300,000	\$66,865,572	\$33,300,000
Learning			
Agency Spend Savings: 20% Reduction	\$7,000,912	\$10,775,235	\$7,000,912
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	26.0%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.