

2019 Annual Engagement Survey

Quick reference guide

PRISMA
HEALTH SM

Access your team's results

- [Midlands / Palmetto Health-USC Medical Group](#)
- [Upstate](#)

All reports (including the Dashboard view) can be downloaded to your computer using the export buttons at the bottom right of your screen.



Filter data

- Click Filter Data and then click New Filter. Select a demographic field.
- Check the box next to the segment you wish to see (the # of respondents will appear below).
- You can further restrict your filter by adding additional demographic parameters by clicking Further Refine Filter.

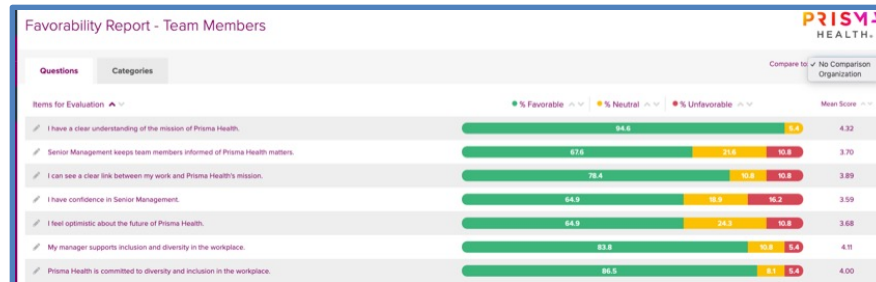
The screenshot shows a 'New Filter' dialog box. On the left is a sidebar with 'Filter Data' selected, containing options for 'New Filter', 'Save Filter', 'Revoke Saved Filter', 'Copy Filter', and 'Dashboard'. The main dialog has a 'Campus' dropdown menu with a search bar and a 'Select All' button. Below this is a list of medical centers with checkboxes: Carolina Cardiology - Easley, Carolina Dermatology, Carolina Women's Center (checked), Carter Park Drive Practices, Center For Developmental Svcs, Center For Peds Med - West, and Children'S Outpatient Ctr - Sp. At the bottom, it displays 'Count: 6' and lists 'Campus (edit)' and 'Carolina Women's Center'. Buttons for 'Cancel', 'Further Refine Filter', and 'Submit Filter' are at the bottom.

Filter data (cont.)

- When ready, click Submit Filter. Your dashboard will refresh with new data specific to that filter, and you will remain in that reporting filter until actively removing it.
- To save your filter for easy re-accessibility, click Filter Data and then Save Filter (name your Filter).
- To remove the current filter, click Filter Data and then Clear Filter.

Favorability report

- Lists all items that used a five-point agreement scale.
- % Favorable represents percentage of responses that were either Agree or Strongly Agree.
- A comparison view can be added by selecting either Organization or a saved filter from the drop-down list in the top right of the screen.



Demographic crosstab report

- Allows you to view side-by-side comparisons of favorability scores within specified demographic fields.
- Select a demographic field for your comparison from the drop-down menu.
- The table will populate with any values within that field which meet the minimum threshold of five respondents.

Demographic Crosstab - Team Member Items

Demographic Selection: Country
Top Evaluation by: Favorable
Top of Overall Rating: Favorable Compared to Another Provider

Questions	Canada	USA	UK	France	Germany	Spain	Italy	Japan	India	China	South Korea
There is a clear understanding of the mission of Prisma Health.	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Special Management Issues have been resolved (Internal Affairs/Health Issues).	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Leadership is able to communicate the vision and Prisma Health's mission.	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Special Management Issues have been resolved (Internal Affairs/Health Issues).	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
How satisfied are you about the future of Prisma Health.	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
My manager's leadership is visible and clearly in the forefront.	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Prisma Health is committed to diversity and inclusion.	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Action planning steps

- Select one focus area
- Identify two strategies to address the focus area
- Commit to communicating with your team at least three times about actions being taken

Begin action planning

Click on the pencil + wrench icon

The screenshot displays the PRISMA HEALTH dashboard interface. On the left is a purple sidebar with navigation options: 'Filter Data', 'Dashboard', 'Favorability Report', 'Comments Report', 'Comparison Reports', and 'Reference Reports'. The main content area is titled 'Dashboard' and features two primary action cards: '1. Understand Your Survey Results' (with a download icon and 'My Presentation Slides' text) and '2. Turn Priorities Into Plans' (with a wrench and pencil icon and 'Action Plans' text). A callout box with an arrow points to the wrench and pencil icon. To the right, a 'RESPONSE RATE' card shows '78%' and a bar chart of 10 user silhouettes, with data: 'Invited: 29,370', 'Responded: 22,920', 'Completed: 22,488', and 'Avg Completion Time: 12 min 56 sec'. Below this are sections for 'Drivers of Engagement - Team Members' and 'Drivers of Engagement - Providers'.

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Dashboard

1. Understand Your Survey Results
My Presentation Slides

2. Turn Priorities Into Plans
Action Plans

RESPONSE RATE
78%

Invited: 29,370 Responded: 22,920 Completed: 22,488
Avg Completion Time: 12 min 56 sec

Drivers of Engagement - Team Members

Drivers of Engagement - Providers

Select one area of focus

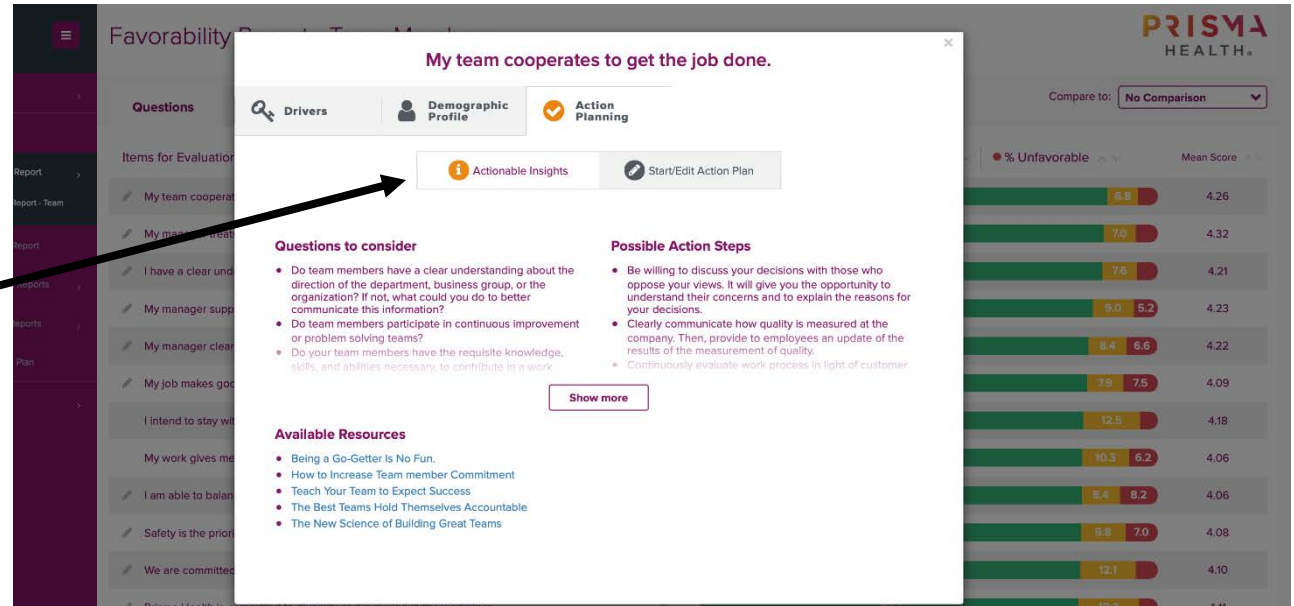
Click on the pencil icon next to the focal question

The screenshot displays the 'Favorability Report - Team Members' interface. At the top right is the PRISMA HEALTH logo. Below the title, there are tabs for 'Questions' and 'Categories', and a 'Compare to:' dropdown menu set to 'No Comparison'. A section titled 'Items for Evaluation' contains a table of evaluation items. The first item is 'My team cooperates to get the job done.' with a pencil icon to its left. To the right of the item is a progress bar showing 89.0% Favorable (green), 6.8% Neutral (yellow), and 4.26% Unfavorable (red). The Mean Score is 4.26.

Items for Evaluation	% Favorable	% Neutral	% Unfavorable	Mean Score
My team cooperates to get the job done.	89.0	6.8	4.26	4.26

Get ideas for action

Actionable insights will help you generate ideas for potential action



Get help to stay on track

Create the plan directly in the tool.
Set dates for reviewing progress and the system will send an email alert

The screenshot displays the PRISMA HEALTH interface with a central modal window titled "My team cooperates to get the job done." The modal is divided into three numbered steps:

- 1 Select one issue to focus on:** A dropdown menu is set to "My team cooperates to get the job done."
- 2 Identify two things you can do about it:** Two text input fields are provided. The first is labeled "Ask team members what is getting in the way" and the second is "Define ways to highlight / recognize cooperation when it occurs". Both fields have "Suggestions" buttons below them.
- 3 Commit to three dates you'll discuss/review this topic:** Three date pickers are shown: "Date 1" (10/23/2019), "Date 2" (11/21/2019), and "Date 3" (11/21/2019). A "Save" button is at the bottom right.

The background shows a "Favorability Report" with a list of items for evaluation and a table of scores. The PRISMA HEALTH logo is in the top right corner.

Item	Unfavorable	Mean Score	
My team cooperates to get the job done	5.8	4.26	
My manager treats me fairly	7.0	4.32	
I have a clear understanding of my job	7.6	4.21	
My manager supports my development	9.0	5.2	4.23
My manager clearly communicates expectations	8.4	6.6	4.22
My job makes good use of my skills	7.9	7.5	4.09
I intend to stay with this organization	12.5	4.18	
My work gives me a sense of accomplishment	10.3	6.2	4.06
I am able to balance my work and personal life	8.4	8.2	4.06
Safety is the priority	9.8	7.0	4.08
We are committed to providing excellent customer service	12.1	4.10	
Prisma Health is committed to diversity and inclusion in the workplace.	82.7	13.3	4.11

Review what your team is working on

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View Action Plan

English Logout

Filter Data

Dashboard

Favorability Report

Comments Report

Comparison Reports

My Action Plans | View Other's Action Plans

Show 10 entries

Search: Search

Created by	Date Created	Selected Issue	Filter Description	First Action Step	Second Action Step	Review Dates
Ashley Raffinie	09/18/2019	I feel like I really belong at Prisma Health.	Manager Hierarchy = Mason, Kayla	Encourage a diversity effort with a central governing b... Show more	Encourage people to talk about how things are going and... Show more	10/23/2019 12/03/2019 01/15/2020

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